



Request for Proposal for

Implementation of Smart Classrooms in the Government Municipal Schools in Gwalior

Ref Number: GSCDCL/013/2017 Date: 21 -08-2017

Gwalior Smart City Development Corporation Limited, Gwalior

Nagar Nigam Office, City Centre, GWALIOR, Madhya Pradesh, 474003

Ph. No.: 0751 2438386; E-mail: gscdcltender@gmail.com

Website: www.smartcitygwalior.org



Gwalior Smart City Development Corporation Limited

Nagar Nigam Office, City Centre, Gwalior, Madhya Pradesh, 474003, Ph. No.: 0751 2438386; E-mail: gscdcltender@gmail.com Website: www.smartcitygwalior.org

Date: 21-08-2017

NOTICE INVITNG TENDER (NIT)

NIT No. GSCDCL/013/2017

Gwalior Smart City Development Corporation Limited ("GSCDCL"/ "AUTHORITY") invites online bids from the eligible bidders through www.mpeproc.gov.in for "Implementation of Smart Classrooms in the Government Schools, Gwalior".

The details are as under.

	RFP NIT Sheet				
S. No.	Event's Name	Information			
1.	Estimated Cost of the work	Rs.4,50,00,000/- (Rupees Four Crores and Fifty Lakhs only)			
2.	Tender document Fee	Rs.15,000/- (Rupees Fifteen Thousand only) to be paid only through Online e-Tendering Payment Gateway			
3.	Earnest Money Deposit (EMD)	Rs.4,50,000/- (Rupees Four Lakh Fifty Thousand Only)			
4	Last date for sending pre-bid queries	30 Aug, 2017 till 17:00 hrs. at gscdcltender@gmail.com			
5.	Date, Time & Place of Pre-bid Meeting	31 Aug 2017 at 15:00 hrs. Venue: Gwalior Smart City Development Corporation Limited, Nagar Nigam Office, City Centre, GWALIOR, Madhya Pradesh, 474003 Ph. No.: 0751 2438386; E-mail: gscdcltender@gmail.com			
6.	Last date for Online Purchase of Tender Document	20 September 2017 till 17:30 hrs.			
7.	Last date of Online Submission of Bids	21 September 2017 till 17:30 hrs.			
8.	Last date of EMD + Hard Copy (Pre- Qualification and Technical Proposal)Submission of Bids	25 September 2017 till 17:30 hrs.			
9.	Date & Time for Opening of Pre- Qualification and Technical Proposal	26 September 2017 till 13:00 hrs.			
10.	Date & Time for Opening of Financial Proposals	Will be intimated later to the technically qualified bidders			
11.	Project Award Criteria	Through a Quality and Cost Based Selection (QCBS) process (80:20)			

Executive Director Gwalior Smart City Development Corporation Limited

RFP for Implementation of Smart Classrooms in the Government Schools in Gwalior

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Disclaimer

Gwalior Smart City Proposal (**SCP**) was selected to implement the Area Based Development (**ABD**) and pan-city proposals by Government of India under Smart City Mission. Gwalior SCP proposes smart solutions in ABD and cross pan-city providing various smart feature/infrastructure.

To implement Smart City projects in Gwalior, Gwalior Municipal Corporation (**GMC**) and Madhya Pradesh Urban Development Corporation formed a SPV called Gwalior Smart City Development Corporation Ltd. (**GSCDCL**).

GSCDCL has prepared this Request for Proposals for 'Implementation of Smart Classrooms in Government Schools, Gwalior' (**RFP**). This RFP is a detailed document which specifies terms and conditions on which the bidder is expected to work. GSCDCL has taken due care in preparation of information contained herein and believes it to be accurate. However, neither GSCDCL or any of its authorities or agencies nor any of their respective officers employees, agents, or advisors give any warranty or make any representations, express or implied as to the completeness or accuracy of the information contained in this document or any information which may be provided in connection or arising out of it.

The information provided in this document is to assist the bidder(s) preparing their proposals. However, this information is not intended to be exhaustive, and interested parties are expected to make their own inquiries to supplement and verify information in this document. The information is provided on the basis that it is non–binding on GSCDCL or any of its authorities or agencies, or any of their respective officers, employees, agents, or advisors. Each bidder is advised to consider the RFP as per its understanding and capacity. The bidders are also advised to do appropriate examination, enquiry and scrutiny of all aspects mentioned in the RFP before bidding. The bidders are encouraged to take professional help of experts on financial, legal, technical, taxation, and any other matters/ sectors appearing in the document or specified work. The bidders should go through the RFP in detail and bring to notice of GSCDCL any kind of error, misprint, inaccuracy or omission.

GSCDCL reserves the right not to proceed with the Project, to alter the timeline reflected in this document, or to change the process or procedure to be applied. It also reserves the right to decline to discuss the Project further with any party submitting a proposal. No reimbursement of cost of any type will be paid to persons, entities, or consortiums submitting a proposal by under or pursuant under this RFP.

RFP for Implementation of Smart Classrooms in the Government Schools in Gwalio
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Instructions to Bidders

1. Instruction to Bidders

1.1. General Information and Guidelines

1.1.1. Purpose

AUTHORITY seeks the services of a reputed IT company, for "Implementation of Smart Classrooms in the Government Schools, Gwalior" (hereinafter referred to as the "Project"). This document provides information to enable the bidders to understand the broad requirements to submit their Proposals. The detailed scope of work is provided in Section 2.0 of this RFP document.

1.1.2. Consortium

- i. The Bidder for participation in the Selection Process, may be a single entity or a group of entities (the "Consortium"), coming together to execute the project. The term 'Bidder' used herein would apply to both a single Entity and a Consortium.
- The Successful Bidder at no given point of time, may assign or delegate its rights, duties or obligations under the Agreement/ Contract except with prior written consent of the AUTHORITY.
- iii. No bidder applying individually, or as a member of a Consortium, as the case may be, can be member of another consortia bidding for the Project.
- iv. In the event the bidder is a Consortium, it shall, comply with the following additional requirements:
 - a) Number of members in a consortium shall not exceed 2 (Two) including the Lead Member
 - b) The Members of the Consortium shall nominate one member as the Lead Member
 - c) The Members of the Consortium shall be jointly and severally responsible for successful implementation of the Project throughout the terms of the contract.
 - d) The Lead Member shall be authorized and shall be fully responsible for the accuracy and veracity of the representations and information submitted by the Consortium or its members respectively from time to time in the response to this RFP.
 - e) The Members of the Consortium shall submit a Consortium Agreements set out in <u>Annexure 1.5</u> *inter alia* consisting of the following:
 - Undertake that each of the members of the Consortium shall have an independent, definite and separate scope of work, allocated as per each member's field of expertise
 - Commit to the profit and loss sharing ratio of each member
 - Commit to the scope of work, rights, obligations and liabilities to be held by each member
 - Provide a brief description of the roles and responsibilities of individual members; and clearly define the proposed administrative arrangements (organization chart) for the management and execution of the Project

- Include a statement to the effect that all the members of the Consortium shall be jointly
 and severally liable for all obligations in relation to the Contract until the completion of
 the Project in accordance with the Contract
- f) In case the Successful Bidder is a Consortium, then no change in the Lead member is permissible. Change of the other member in the Consortium can be done only under extreme circumstances such as non-performance of that member, insolvency or bankruptcy of that member, which shall be done only with the prior written approval of the AUTHORITY. Provided that in the event of any such approved change of Consortium member, the new member (company) replacing outgoing Consortium member shall have same or higher financial, technical and legal qualifications as the outgoing member, and to the satisfaction of GSCDCL. In the event AUTHORITY does not grant approval for the change of the Consortium member (other than the Lead Member) or suitably qualified replacement member (companies) are not available/ found, the exit of such Consortium member shall constitute a breach of the Contract.
- g) All members of the consortium are required to follow the highest level of work ethics, if any member of the consortium has a Conflict of Interest or indulges in Prohibited Practices; the whole Consortium is liable to be disqualified. Further, in the event any entity has been barred by the Central Government, any State Government, a statutory authority or a public sector undertaking, as the case may be, from participating in any project or bid, and the bar subsists as on the date of Last Date of Submission, it would not be eligible to submit a Proposal either by itself or as part of a Consortium.

1.1.3. Sub-Contracting

Sub-Contracting is not allowed for this RFP

1.1.4. Completeness of Bid

The bid should be complete in all respects. Failure to furnish all information required by the RFP document or submission of a proposal not substantially responsive to the RFP document in every respect will be at the bidder's risk and may result in rejection of its Bid and forfeiture of the EMD.

1.1.5. Proposal Preparation Costs

- 1 The bidder shall submit the bid at its cost and expense. AUTHORITY shall not be held responsible for any cost incurred by the bidder. Submission of a bid does not entitle the bidder to claim any cost and rights over AUTHORITY and AUTHORITY shall be at liberty to cancel any or all bids without giving any notice.
- 2 All materials submitted by the bidder shall be the absolute property of AUTHORITY and no copyright etc. shall be entertained by AUTHORITY.

1.1.6. Pre-bid Meeting and Queries

1. AUTHORITY will host a Pre-Bid meeting as per the date mentioned in the RFP NIT sheet. The representatives, limited to 2, of the interested organizations may attend the pre-bid conference at their own cost. The purpose of the conference is to provide bidders with information regarding the RFP and the proposed solution requirements in reference to the RFP. Pre-Bid meeting will also provide each bidder with an opportunity to seek clarifications

regarding any aspect of the RFP and the Project.

- 2. All bidders shall e-mail their queries to <u>gscdcltender@gmail.com</u> in the form and manner as prescribed in <u>Annexure</u> 5. The response to the queries will be published on <u>www.mpeproc.gov.in</u>. No telephonic / queries will be entertained thereafter. The response of AUTHORITY shall become integral part of RFP document. AUTHORITY shall not make any warranty as to the accuracy and completeness of responses.
- 3. AUTHORITY shall endeavor to respond to the questions raised or clarifications sought by the Bidders. However, AUTHORITY reserves the right not to respond to any question or provide any clarification, in its sole discretion, and nothing in this clause shall be taken or read as compelling or requiring AUTHORITY to respond to any question or to provide any clarification.
- 4. AUTHORITY may also on its own motion, if deemed necessary, issue interpretations and clarifications to all Bidders. All clarifications and interpretations issued by AUTHORITY shall be deemed to be part of the Bidding Documents. Verbal clarifications and information given by AUTHORITY or its employees or representatives shall not in any way or manner be binding on AUTHORITY.

1.1.7. Amendment of RFP Document

- 1 All the amendments made in the document would be published on the e-Tendering Portal only and shall be part of RFP.
- 2 The Bidders are advised to visit the e-tendering portal on regular basis to check for necessary updates. AUTHORITY also reserves the right to amend the dates mentioned in this RFP.

1.1.8. Supplementary Information to the RFP

If AUTHORITY deems it appropriate to revise any part of this RFP or to issue additional data to clarify an interpretation of provisions of this RFP, it may issue corrigendum(s) to this RFP. Any such corrigendum shall be deemed to be incorporated by this reference into this RFP.

1.1.9. GSCDCL's Right to Terminate the Process

AUTHORITY may terminate the RFP process at any time and without assigning any reason. AUTHORITY reserves the right to amend/ edit/ add/ delete any clause of this RFP Document. This will be informed to all and will become part of the RFP and information for the same would be published on the e-Tendering portal.

1.1.10. Site Visit and Verification of Information

- a) The Bidder are encouraged to visit and examine the site or sites and obtain for itself, at its own responsibility and risk, all information that may be necessary for submission of the bid and entering into the Contract. The costs of visiting the site or sites shall be at the Bidder's own expense.
- b) AUTHORITY will arrange for the Bidder and any of its personnel or agents to gain access to the relevant site or sites, provided that the Bidder gives AUTHORITY adequate notice of not less than 5 (Five) days prior to such proposed visit.

c) No site visits shall be arranged or scheduled after the deadline for the submission of the Bids and prior to the award of Contract.

1.2. Key Requirements of the Bid

1.2.1. RFP Document/Tender Fee

RFP can be downloaded from the website www.mpeproc.gov.in. RFP Document Fee of Rs.15,000/- (Rupees Fifteen Thousand Only) shall be paid through online-Tendering Payment Gateway only. The RFP document fee shall be non-refundable. Without the payment of tender fee the bids will be taken as incomplete and non-responsive and shall not be considered.

1.2.2. Earnest Money Deposit (EMD)

- In terms of this RFP, a Bidder is required to submit EMD of Rs. 4,50,000/- (Rupees Four Lakh Fifty Thousand Only) in the form of Demand Draft/ Fixed Deposit Receipt(s)/ Bank Guarantee issued by any nationalized/ scheduled commercial bank in favor of "Executive Director, GSCDCL", Gwalior.
- 2 The EMD of unsuccessful bidders will be returned within 90 (ninety) days from the date of opening of the financial proposal. The Bid Security, for the amount mentioned above, of the Successful Bidder would be returned upon submission of Performance Bank Guarantee for an amount equal to 10% of Total Contract Value in the format provided in Annexure 8 of the RFP.
- 3 No interest will be paid by AUTHORITY on the EMD amount and EMD will be refunded to the all bidders (including the Successful Bidders) without any accrued interest on it.
- 4 The bid submitted without EMD, mentioned above, will be summarily rejected.
- 5 The EMD may be forfeited:
 - a. If a bidder withdraws its bid or increases its quoted prices during the period of bid validity or its extended period, if any.
 - b. In case of a Successful Bidders, if the bidder fails to sign the contract in accordance with the terms and conditions.
 - c. If during the bid process, a bidder indulges in any such deliberate act as would jeopardize or unnecessarily delay the process of bid evaluation and finalization.
 - d. If, during the bid process, any information is found false/ fraudulent/ *mala fide*, and then AUTHORITY shall reject the bid and, if necessary, initiate action.
- 6 The decision of AUTHORITY regarding forfeiture of the EMD shall be final and binding upon bidders.

1.3. Bid Submission Instructions

1.3.1. Bid Submission Format

The entire Bid shall be submitted strictly as per the format specified in this RFP. Bids with any deviation from the prescribed format are liable for rejection.

1.3.2. Bid Submission Instructions

1. The complete bidding process will be online (e-Tendering). Hard copy in three cover system submission of bids shall be in accordance with the instructions given in the Table below:

Particulars	Instructions		
Cover 1 Proof of submission of RFP Document Fee and Scanned co			
Cover 2: Pre-Qualification	The Pre-Qualification Proposal shall be prepared in accordance with the requirements specified in this RFP and the formats are prescribed in Annexure 1 of the RFP.		
Proposal	Pre-Qualification Proposal should be submitted through online bid submission process and also in Hard Copy as per mentioned in the NIT.		
Cover 3:	The Technical Proposal shall be prepared in accordance with the requirements specified in this RFP and the formats are prescribed in <u>Annexure 2</u> of the RFP.		
Technical Proposal	Technical Proposal should be submitted through online bid submission process and also in Hard Copy as per mentioned in the NIT.		
Financial Proposal	The Financial Proposal shall be prepared in accordance with the requirements specified in this RFP and in the formats prescribed in <u>Annexure 3</u> of the RFP.		
	Financial Proposal should be submitted through online bid submission process only.		

Note: AUTHORITY will conduct the bid evaluation based on documents submitted through online e-tendering portal.

- 2. The following points shall be in consideration for submission of bids;
- a. AUTHORITY shall not accept delivery of Bids in any manner other than that specified in this RFP. Bid delivered in any other manner shall be treated as defective, invalid and rejected.
- b. The Bidder is expected to price all the items and services sought in the RFP and proposed in the technical proposal. The Bid should be comprehensive and inclusive of all the services to be provided by the Bidder as per the scope of work and in accordance with the terms and conditions as set out in the Contract.
- c. AUTHORITY may seek clarifications from the Bidder on the technical proposal. Any of the clarifications by the Bidder on the technical proposal should not have any commercial implications. The Financial Proposal submitted by the Bidder should be inclusive of all the

items in the technical proposal and should incorporate all the clarifications provided by the Bidder on the technical proposal during the evaluation of the technical offer.

- d. Technical Proposal shall not contain any financial information.
- e. If any Bidder does not qualify the pre-qualification criteria stated in <u>Section 1.4.5</u> of this RFP, the technical and financial proposals of the Bidder shall not be opened in the e-Tendering system. Similarly, if the Bidder does not meet the technical evaluation criteria, the financial proposal of the Bidder shall be unopened in the e-Tendering system.
- f. It is required that the all the proposals submitted in response to this RFP should be unconditional in all respects, failing which AUTHORITY reserves the right to reject the proposal.

1.3.3. Late Bid and Bid Validity Period

Bids received after the due date and the specified time (including the extended period if any) for any reason whatsoever, shall not be entertained and shall not be opened in the e-Tendering system. The validity of the bids submitted before deadline shall be till 180 days from the last date of submission of the bids.

1.3.4. Modification and Withdrawal of Bids

No bid shall be withdrawn in the interval between the deadline for submission of bids and the expiration of the validity period specified by the bidder on the bid form. Entire EMD shall be forfeited if any of the bidders withdraw their bid during the validity period.

1.3.5. Non-conforming Bids

A Bid may be construed as a non-conforming proposal and ineligible for consideration:

- a. If it does not comply with the requirements of this RFP
- b. If the Bid does not follow the format requested in this RFP or does not appear to address the particular requirements of AUTHORITY.

1.3.6. Language of Bids

The Bids should be submitted in English language only. If any supporting documents submitted are in any language other than English, then the translation of the same in English language is to be duly attested by the bidder and summitted with the bid, and English translation shall be validated at AUTHORITY's discretion.

1.3.7. Authentication of Bid

- a) Authorized person of the bidder who signs the bid shall obtain the authority letter from the bidder, which shall be submitted with the Bid. All pages of the bid and its annexures, etc. shall be signed and stamped by the person or persons signing the bid.
- b) The Bidder should submit a Power of Attorney as per the format set forth in <u>Annexure 6</u>, authorising the signatory of the Bid to commit the Bidder.

1.3.8. Acknowledgement of Understanding of Terms

By submitting a Bid, each Bidder shall be deemed to acknowledge that he has carefully read all sections of this RFP, including all forms, schedules, annexure, corrigendum and addendums (if any) hereto, and has fully informed itself as to all existing conditions and limitations.

1.4. Evaluation Process

- a. AUTHORITY will constitute a Bid Evaluation Committee (BEC) to evaluate the responses of the bidders
- b. The BEC constituted by AUTHORITY shall evaluate the responses to the RFP (Cover 1, Cover 2, and Cover 3) and all supporting documents / documentary evidence. Inability to submit requisite supporting documents / documentary evidence, may lead to rejection.
- c. The decision of the BEC in the evaluation of responses to the RFP shall be final. No correspondence shall be entertained outside the process of negotiation/ discussion with the Committee.
- d. The BEC may ask for meetings with the Bidders to seek clarifications on their proposals and may visit Bidder's client site to validate the credentials/ citations claimed by the bidder.
- e. The BEC reserves the right to reject any or all proposals on the basis of any deviations.
- f. Each of the responses shall be evaluated as per the criterions and requirements specified in this RFP.
- g. Please note that BEC may seek inputs from their professional, external experts in the Bid evaluation process.

1.4.1. Bid Opening

- a. Total transparency shall be observed and ensured while opening the Bids. All Bids shall be opened in the presence of Bidder's representatives who choose to attend the Bid opening sessions on the specified date, time and address.
- b. AUTHORITY reserves the rights at all times to postpone or cancel a scheduled Bid opening.
- c. Bid opening shall be conducted in 2 (Two) Stages;
 - Stage 1 RFP Document fee and Bid Security/EMD, Pre-Qualification Proposal and Technical Proposal
 - Stage 2- Financial Proposal
- d. The venue, date and time for opening the Pre-qualification Proposal are mentioned in the RFP NIT Sheet. The date and time for opening the Financial Proposals would be communicated to the qualified bidders.
- e. The Financial Proposals of only those bidders will be opened who scores equal to or more than 70 (Seventy) marks in Technical Evaluation.

- f. The Bidder's representatives who are present shall sign a register evidencing their attendance. In the event of the specified date of Bid opening being declared a holiday for AUTHORITY, the bids shall be opened at the same time and location on the next working day. In addition to that, if there representative of the Bidder remains absent, AUTHORITY will continue process and open the bids of the all bidders
- g. During Bid opening, preliminary scrutiny of the Bid documents shall be made to determine whether they are complete, whether required EMD has been furnished, whether the Documents have been properly signed, and whether the bids are generally in order. Bids not conforming to such preliminary requirements shall be prima facie rejected. AUTHORITY has the right to reject the bid after due diligence is done.

1.4.2. Evaluation of Pre-Qualification Proposals

- a) Authority shall open Cover 1 marked "RFP Document Fee and Earnest Money Deposit (EMD)". If the contents of the Cover 1 are as per requirements of the RFP, AUTHORITY shall open Cover 2 marked "Pre-Qualification Proposal". <u>Each of the Pre-Qualification condition mentioned in Section 1.4.5 of the RFP is MANDATORY</u>. In case the Bidder does not meet any one of the conditions, the bidder will be disgualified.
- b) The Pre-Qualification proposal <u>must</u> contain all the documents in compliance with instructions given in the <u>Annexure 1</u>.
- c) Response to the Pre-Qualification Requirements shall be evaluated in accordance with the requirements specified in this RFP and in the manner prescribed in Section 1.4.5 of the RFP.

1.4.3. Evaluation of Technical Proposal

The evaluation of the Technical Proposals will be carried out in the following manner:

- a) Authority will review the technical bids of the short-listed bidders to determine whether the technical proposals are substantially responsive. Bids that are not substantially responsive are liable to be disqualified at AUTHORITY's discretion.
- b) Bidders' proposal will be evaluated as per the requirements and guidelines specified in the Annexure 2 and technical evaluation criteria as mentioned in Section 1.4.6 of the RFP.
- c) Bidders shall make the technical presentation and showcase proposed products to Authority as per the agenda mentioned in <u>Section 1.4.6</u> of the RFP.
- d) Each Technical Proposal shall be assigned a technical score out of a maximum of 100 points. (Refer Section 1.4.6 of the RFP). In order to qualify for the opening of financial proposal, the Bidder must get a minimum overall technical score of 70 (Seventy).
- e) The Bidders are required to submit all required documentation in support of the evaluation criteria specified (e.g. Detailed Project citations and copy of work order, client contact information for verification, and all others components) as required for technical evaluation.

- f) At any time during the Bid evaluation process, BEC may seek oral/ written clarifications from the Bidders. The BEC may seek inputs from their professional and technical experts in the evaluation process.
- g) Authority reserves the right to do a reference check of the past experience stated by the Bidder. Any feedback received during the reference check shall be taken into account during the technical evaluation process.
- h) The Financial Proposals of Bidders who do not qualify technically shall be kept unopened in the e-Tendering system.
- i) AUTHORITY reserve the right to accept or reject any or all bids without giving any reasons thereof.
- j) AUTHORITY shall inform to the technically shortlisted Bidders about the date and venue of the opening of the financial proposals.

1.4.4. Financial Proposal Evaluation

- a) All the technically qualified bidders will be notified to participate in Financial Proposal opening process.
- b) Financial Proposals for the technically qualified bidders will then be opened on the notified date and time and reviewed to determine whether the financial proposals are substantially responsive. Bids that are not substantially responsive are liable to be disqualified at AUTHORITY's discretion.
- c) Financial Proposals that are not meeting the condition mentioned in <u>Annexure 3</u> shall be liable for rejection.
- d) Total Cost of Bid (TCB) shall be calculated based on the financial format given in <u>Annexure</u> 3.2 of the RFP.
- e) If there is a discrepancy between words and figures, the amount in words shall prevail. For any other calculation/ summation error etc. the bid may be rejected.

1.4.5. Pre-Qualification Criteria

The proposal failing to meet all of the below pre-qualification eligibility criteria shall be disqualified and will not be considered for technical evaluation process.

S No	Basic Requirement	Specific Requirements	Documents Required
1	Legal Entity	The Sole Bidder or the members of the consortium should be registered in India under the Companies Act 1956/2013 as amended and should have been in operation for at least 3 years as on date of submission of the bid.	Copy of Certificate of Incorporation under Companies Act, 1956/2013
2	Turnover	The Sole Bidder or the Lead Member of consortium should have average annual Turnover of Rs. 5 Crore for last 3 audited financial years.	Certificate from the Statutory Auditor
3	Experience	The Sole Bidder or Lead Member or any member of its consortium should have successfully supplied and implemented at least 3 (Three) Smart Class projects with the project cost not less than Rs. 3 Crores in last 3 (Three) financial years.	 Copy of Work Order Copy of completion certificate
4	Blacklisting	The Sole Bidder or any member of the consortium should not be black listed by Central Government / any State Government/ Public Sector Undertaking entity in India or similar agencies globally for unsatisfactory past performance, corrupt, fraudulent or any other unethical business practices as on date of submission of the proposal.	Undertaking by the authorized signatory as per the format given as Annexure 4
5	Certifications	The Sole Bidder or the Lead Member of consortium should have a valid ISO 9001:2008 or similar quality certification.	Valid Copy of certificates

1.4.6. Technical Evaluation Criteria

Criteria	Maximum Marks (Weightages)	Method of allotting marks for technical score
Financial Capability - Annual Turnover - Prime bidder's average annual turnover for the last 3 financial years.	20 Marks	Bidders with 10 crore or more turnover will be awarded 20 marks and other bidders will be allocated marks proportionately. E.g. Bidder with turnover of Rs. 5 Crores will get 10 Marks
Experience of implementing Smart class Programme in India	15 Marks	Bidders with 5 years or more experience will be awarded 15 marks and other bidders will be allocated marks proportionately. E.g. bidder with experience of 3 years will get 3/5*15= 9 marks
Total number of smart schools successfully implemented during last one year. Copy of the agreements/ completion certificates as a proof has to be attached	15 Marks	Bidders with 10 schools or above will be awarded 15 marks and other bidders will be allocated marks proportionately. E.g. Bidder with experience of 5 schools will get 5/10*15=7.5 marks
Classrooms running for the last one year.	15 Marks	Bidders with 1000 classrooms or more will be awarded 15 marks and other bidders will be allocated marks proportionately. E.g. Bidder with 1000 classrooms will get 15 marks and bidder with 500 classrooms will get 500/1000*15=7.5 marks
System with Mobile app and Web portal based solution for students to access digital content beyond classroom teaching	10 Marks	Evaluation committee will study the functionality of the Web based system and Mobile application and mark accordingly based on features.
Number of schools of MP Education board supported by the solution proposed. Documentary proofs with customer references should be submitted	15 Marks	Bidders with 5 schools or more of Madhya Pradesh Education Board will be awarded 15 marks and other bidders will be allocated marks proportionately. E.g. Bidder with 3 schools of MP Education board will get 3/5*15= 9marks.
Approach and Methodology	10 Marks	

Note: AUTHORITY reserves right to visit bidder's customer where such a similar project execution has taken place.

Bidder(s) will be called for the demonstration of the proposed system at GSCDCL.

1.4.7. Eligible Goods and Services, and OEM Criteria

- a. The Bidder shall quote only one specific make and model from only one specific OEM, for each of the goods. Providing more than one option shall not be allowed. All goods quoted by the Bidder must be associated with item code and names and with printed literature describing configuration and functionality. Any deviation from the printed specifications should be clearly mentioned in the offer document by the Bidder.
- b. The OEM for each products or technology quoted should be in the business of that product or solution or technology for at least 3 (Three) years as on the date of release of the RFP.
- c. All the OEMs should have authorized presence in India either directly or through channel partner(s) as on the date of release of RFP.
- d. The OEM for all active components should give a declaration that products or technology quoted are neither end-of-sale nor end-of-life as on the date of installation and commissioning and are not end-of-support till the successful completion of O&M period of the project as Annexure 2.4 in the RFP.
- e. The bidder's proposed OEM should not have been blacklisted by any State / Central Government Department or Central /State Public Sector Undertaking as on bid submission date.
- f. Adequate supporting documents pertaining to the above points, along with a summary compliance table, should be submitted in the proposal by the Bidder.

1.5. Award of Contract

1.5.1. Award Criteria

1. The cost indicated in the Financial Proposal shall be deemed as final and reflecting the total cost of services and should be stated in INR only. Omissions, if any, in costing of any item shall not entitle the Bidder to be compensated and the liability to fulfil its obligations as per the Terms of Reference within the total quoted price shall be that of the Bidder. The Bidder shall bear all taxes, duties, fees, levies and other charges imposed under the Applicable Law as applicable. The lowest Financial Proposal (Fm) will be given a financial score (Sf) of 100 points. The financial scores (Sf) of the other Financial Proposals will be determined using the following formula:

 $Sf = 100 \times Fm/F$:

In which Sf is the financial score, Fm is the lowest Financial Proposal, and F is the Financial Proposal (in INR) under consideration. Proposals will be finally be ranked in accordance with their combined technical (St) and financial (Sf) scores:

 $S = St \times Tw + Sf \times Fw$;

Where S is the combined score, and Tw and Fw are weights assigned to Technical and Financial Proposal that will be **80:20**.

- 2. Bidder achieving the highest combined technical and financial score will be considered to be the Successful Bidder and will be issued the Letter of Acceptance (LoA).
- 3. If there is more than one bidder achieving (combined technical and financial score) equal score, AUTHORITY reserves the right to finalize the Successful Bidder and that will be binding on all bidders.

1.5.2. Letter of Acceptance (LoA)

Prior to the expiration of the period of bid validity, AUTHORITY will notify the Successful Bidder in writing or by fax or email, to be confirmed in writing by letter, that its bid has been accepted. LoA will constitute the formation of the contract. Upon the Successful Bidder's furnishing of Performance Bank Guarantee, AUTHORITY will promptly notify each unsuccessful bidder.

1.5.3. Signing of Contract

AUTHORITY shall notify the Successful Bidder that its bid has been accepted. The Successful Bidder shall enter into contract agreement with AUTHORITY within the time frame mentioned in the Letter of Acceptance issued to the Successful Bidder by AUTHORITY.

1.5.4. Failure to Agree With the Terms & Conditions of the RFP / Contract

Failure of the Successful Bidder to agree with the Terms & Conditions of the RFP/ Contract shall constitute sufficient grounds for the annulment of the award, in which event AUTHORITY may invite the next best bidder for negotiations or may call for fresh RFP.

1.5.5. GSCDCL's Right to accept any Bid and to Reject any or All Bids

AUTHORITY reserves the right to accept or reject any Bid, and to annul the bidding process and reject any or all Bids at any time prior to award of Contract, without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for AUTHORITY's action.

1.6. Performance Bank Guarantee

- a) Within fifteen (15) working days from the date of issuance of LOA, the Successful Bidder shall at his own expense submit unconditional and irrevocable Performance Bank Guarantee (PBG) for an amount equivalent to 10% of contract value to AUTHORITY.
- b) The PBG shall be from a Nationalized Bank or a Scheduled Commercial Bank in the format prescribed in <u>Annexure 8</u>, payable on demand, for the due performance and fulfilment of the contract by the bidder.
- c) All charges whatsoever such as premium; commission etc. with respect to the PBG shall be borne by the Successful Bidder.
- d) The PBG shall be valid till satisfactory completion of Post Implementation Support. The PBG may be discharged/returned by AUTHORITY upon being satisfied that there has been due performance of the obligations of the bidder under the contract. However, no interest shall be payable on the PBG. The PBG shall be valid up to the completion of the period of 'Go- Live' + 42 months.

- e) In case the project is extended after the project schedule as mentioned in the RFP, the PBG shall be accordingly extended by the Successful Bidder till the extended period.
- f) In the event of the Bidder being unable to service the contract for whatever reason AUTHORITY would invoke the PBG. Notwithstanding and without prejudice to any rights whatsoever of AUTHORITY under the contract in the matter, the proceeds of the PBG shall be payable to AUTHORITY as compensation for any loss resulting from the bidder's failure to complete its obligations under the Contract. AUTHORITY shall notify the Bidder in writing of the exercise of its right to receive such compensation within 14 (fourteen) days, indicating the contractual obligation(s) for which the Bidder is in default.
- g) AUTHORITY shall also be entitled to make recoveries from the bidder's bills, PBG, or from any other amount due to him, the equivalent value of any payment made to him due to inadvertence, error, collusion, misconstruction or misstatement.
- h) On satisfactory performance and completion of the order in all respects and duly certified to this effect by AUTHORITY, Contract Completion Certificate shall be issued and the PBG would be returned to the Successful Bidder.

1.7. Right to Vary Quantity

- a) At the time of award of contract, the quantity of goods, works or services originally specified in the bidding documents may be increased or decreased up to 10% "variation".
 It shall be without any change in the unit prices or other terms and conditions of the Bid and the bidding documents.
- b) If AUTHORITY does not procure any subject matter of procurement or procures less than the quantity specified in the bidding documents due to change in circumstances, the bidder shall not be entitled for any claim or compensation.
- c) Repeat orders for extra items or additional quantities may be placed on the rates and conditions given in the contract Delivery or completion period may also be proportionally increased.

1.8. Warranty & Maintenance

- a) Successful Bidder shall also provide complete maintenance support for all supplied hardware and other components as outlined in this RFP for a period of 36 (thirty six) months from the date of **Go-Live**.
- b) During the warranty period, the bidder shall warrant that the goods supplied under the contract are new, unused, of the most recent version/ models and incorporate all recent improvements in design and materials unless provided otherwise in the contract. The bidder further warrants that the goods supplied under this contract shall have no defects arising from design, materials or workmanship.
- c) AUTHORITY or its designated officials shall promptly notify Successful Bidder in writing of any claims arising under this warranty. Upon receipt of such notice, the Successful Bidder shall, within the warranty period and with all reasonable speed, repair or replace

- the defective systems, without costs to AUTHORITY and within time specified and acceptable to AUTHORITY.
- d) If the Successful Bidder, having been notified, fails to remedy the defect(s) within the period specified in the contract, AUTHORITY may proceed to take such reasonable remedial action as may be necessary, at the Successful Bidder's risk and expense and without prejudice to any other rights, which AUTHORITY may have against the bidder under the contract.
- e) During the comprehensive warranty period, the Successful Bidder shall provide all product(s), patches/ fixes, and version upgrades within 15 (fifteen)_days of their availability and should carry out installation and make operational the same at no additional cost to AUTHORITY.

The Successful Bidder hereby warrants AUTHORITY that:

- The supplied Hardware and Software meet all the requirements as outlined in the RFP and further amendments, if any and provides the functionality and performance, as per the terms and conditions specified in the contract.
- The proposed Hardware and Software shall achieve parameters detailed in the technical specification/ requirement.
- The Successful Bidder shall be responsible for warranty and maintenance services from licensers of products included in the systems.
- The Successful bidder shall ensure the maintenance of the acceptance criterion/ standards in respect of the systems during the warranty and maintenance period.

RFP for Implementation	n of Smart Classroom	s in the Governmen	t Schools in Gwalior
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Scope of Work

2. Scope of Work and Terms of Reference.

2.1. Scope of work ("Service")

There is a need to equip schools with technology and other teaching learning resources and capacity building of teachers to improve quality of education in schools. The gaps in educational quality can be bridged through an integrated school improvement program including a blend of technology infrastructure and varied teaching learning methodologies. A variety of technology tools, techniques, e-content and resources need to be incorporated for comprehensive development of students and teachers

The following are the main objectives of the Holistic Education Solution:

- (1) ICT Enabled learning to boost up the rural education system
- (2) To make education more interactive with new technology and other resources
- (3) To enable access to quality education through provision of teaching learning tools
- (4) To enhance the learning environment
- (5) To create capacities among stakeholders
- (6) To improve educational outcomes

This will be achieved with a School support program through Provision and Integration of blended teaching resources and methods, including the following:

- (1) Digital literacy: Setting up and management of Computer labs including the following:
 - a) Computer Labs with 45 laptop for students (Chassis Lock Slot) pre-loaded with smart education management console.
 - b) Charging station for these workstation in the lab.
 - Network Access point plugging.
 - d) Projection System (Hardware integrate computer cum projector) Integrated technology platform providing access to multiple technologies in a Compact Unit OR
 - Projection System with multiple hardware, can work offline and online.
 - e) Power Back-up Solution- For uninterrupted power supply, back-up will be provided to the Computer and Projection System.
 - f) Interactive Multimedia Content Multimedia content mapped to curriculum with animated lessons to facilitate the learning in the classrooms across various subjects.
- (2) Capacity creation of school teacher.
- (3) Trainer for a period of 3 years.

Outcomes of the project

- (1) Enhanced proficiency in academic subjects
- (2) Improved subject knowledge, conceptual understanding and critical thinking skills
- (3) Digital Literacy
- (4) Confidence in using technology and modern teaching methods
- (5) Improved School Environment
- (6) Improved awareness to life skills
- 1. Smart class aims at bringing technology into the classroom. It brings an exhaustive repository of world class digital modules or lessons, (consisting of 2D and 3D animations, graphics, audio and video) on every subject, which the teacher could easily access and project in the classroom that illuminated and explained abstract and difficult concepts with liquid clarity The objective of this project is to bring in Smart class rooms to the Government Schools of Gwalior.
- 2. The classrooms of government schools of Gwalior are devoid of internet connection and are neither air conditioned nor acoustically designed. The service provider shall take this into consideration while designing and implementing the smart class systems.
- 3. Hindi happens to be the medium of instruction and language of learning in government schools of Gwalior. The text books of the Madhya Pradesh board are written in Hindi. Students and most of the teachers do not have command over English and hence the learning content should be in available in Hindi and English.
- 4. The teachers are to be trained by the service provider to effectively use the hardware and software of the smart class. A minimum of two teachers per smart class are to be trained.
- 5. The learning content shall be exhaustive with respect to Madhya Pradesh state board/ CBSE curriculum. The animations shall be of high quality which easily explains complex phenomena such as Heart functioning (biology), lab reactions (chemistry), nuclear reaction (physics), etc. The animations and other interactive content should be such that it assists the teaching learning process in an effective and simple manner. The modules should have pause, play, fast forward and rewind options. Movement from one module to other (e.g.: one chapter to another or from animation module to assessment module) should also be easy, quick and user friendly.
- 6. The software and hardware of the service provider should be flexible in such a way that any additional multimedia content in the form of video, lectures, animations, pictures, 2D/3D videos and additional questions created by subject teachers could be added into the database via a pen drive or external hard disk and used in an effective and simple manner.
- 7. The hardware and software installed shall be such that it shall be compatible to other (define formats) video lecture databases and other (define formats) smart class databases.

	RFP for Implementation of Smart Classrooms in the Government Schools in Gwalior
8.	The smart class system should be such that it could be used in the offline mode (i.e. In the absence of internet).
9.	The learning content which shall be categorized in the database on class and subject basis should cover at least the following subjects:

Class		Subjects		Language of Content
XI and X	(II	English, Chemistry, Mathematics and	Physics, Biology, I Hindi	Hindi and English
1st to X		English, Hindi, Mathematics Sciences	Science, and Social	Hindi/ English

10. Desired specifications of the hardware for each smart class rooms are as below.(Not limited to)

List of Hardware	Specification	
Computer System	Intel Chipset Motherboard with minimum core i5 Processer Minimum 4GB RAM memory Minimum 1TB HDD Optical disc drive with both read and write capability Mouse and Keyboard Operating System: Microsoft Window 8.1 or higher Anti-virus	
Projection System & Projection image size	Minimum DLP Technology & 59-300 inches	
Display Technology	Minimum SVGA, Short Throw Brightness: 3000 ANSI Lumens or better Lamp Life: 5000/3000 Hrs (Standard /Bright) Mode	
Resolution & Contrast Ratio	Minimum 800x600 & 18000:1	
Aspect Ratio	Minimum 4:3 native, 16:9 compatible	
Input/output	Minimum 4 to 6 USB Ports and one HDMI.	
LAN	Minimum 1xGbps Ethernet connectivity	
Audio	Built-in Stereo Audio System with 30 Watts Speaker with volume control. Option for connecting external speaker	
With power backup	1 KVA line Interactive UPS with 15-20 min Battery back-up	
Smart Board Or Use Smart Projector with	Portable & surface independent Interactive whiteboard system Interactive area: Up to 90" diagonal IR/Optical tracking with touch point support.	
the wall as Interactive board	smart Projector with In-Built Screen Interactivity Inbuilt feature of screen interactivity with Integrated Community Computer with a minimum of 40" to a maximum of 120" diagonal screen should become interactive.	

2.2. Scope of services in detail.

The bidder shall provide the following services for procurement, Installation and Management of 40 Smart classrooms in designated government schools in Gwalior and its operation and maintenance for three years which will include training and hand holding. Broadly the scope of work (not limited to) are follows.

- a. Procurement and installation of Hardware, Networking and other Equipment.
- b. Procurement Customization and Deployment of Software and content,

- Web/Mobile App Integration.
- c. Management and Maintenance of Hardware and Software and content Updation
- d. Training and Hand holding.
- e. Online M.I.S. Dashboard.
- f. Help Desk Service
- g. Biometric access system for all 40 government schools. Value Added Services:
 - Creation of Website/Domain for each of the school
 - Creation of unique email ids for students and teachers
 - Unlimited cloud storage for students and teachers
 - CCTV and Bio Metric



Figure 1.1 Smart School Process Flow (Value Added Service)

- 1. Procurement and installation of Hardware, Networking and other Equipment.
- a. To Supply Computer Hardware and connected accessories (As per minimum specifications given in this Tender Document, although bidder is free to provide higher configuration) and provide Textbook based Educational software, Computer Education software, Spoken English educational software, Safe use of Internet educational software, for a contract period of 3 years.
- b. The bidder shall provide the 'structured' cabling as per the industry standards where ever required.
- c. The bidder would also need to provide backup power through UPS in order to meet the SLAs. In case additional hardware or upgrade is required in order to maintain the service levels, then bidder shall procure / upgrade the same with no additional cost to GSCDCL.
- d. All hardware warranty shall start only after commissioning the smart Education system in all designated schools.
- e. All services / equipment / software / hardware, adjunct or ancillary to the system defined in this RFP, but not specifically mentioned, shall be deemed to have been included in the bidder's price proposal.
- f. Install CCTV in every municipal school government and information flow through MIS system.

2. Procurement Customization and Deployment of Software and content.

- a. To procure and install all the commercial software required for the computer systems, namely, operating system, database, application software, etc. The bidder shall purchase these software with app list out these Software in the bid proposal.
- b. To procure and install all the content for smart education based on MP State board, CBSE for Std I to Std. XII of all subjects.
- c. To provide Computer Educational Software, Spoken English educational software, cybercrime and Internet educational software.
- d. All software and content updates will be done periodically. For this purpose the system should be online and connected to the central system. The whole system is recommended to work on a SaaS (Software as a Service model), where education content is available on the local computer and content Updation is done online in real time.
- e. Development and maintenance of web portal and Mobile app for browsing content by registered users.
- f. Provide the latest updates, patches / fixes, version upgrades relevant for the software components.
- g. Software version control and software documentation management.
- h. All licenses procured by the bidder under this project will be in the name of the GSCDCL.
- i. The bidder will also be responsible to keep track of the version control of the software applications.

3. Management and Maintenance of HW and Software

- a. The bidder will be responsible for Maintenance of all the Hardware and Software procured and installed as part of the project for three years.
- b. The bidder will be required to provide the Technical Support and training and hand holding for the smart class room systems.
- c. Resolution of any bugs & issues including bug fixing, improvements in presentation and/or functionality and others within a duration mentioned in SLAs.
- d. Any issues in the hardware and software will be resolved promptly as per SLA. An escalation matrix will be prepared and shared with GSCDCL for resolution of all issues.

4. Training and Hand holding

- e. To impart training to all teachers in the school in which smart class rooms have been implemented. A training program will be prepared with training manual, Do's and Don'ts etc. The training program shall include comprehensive operation of the system, installing and use of textbook content based Computer Aided Learning (CAL) educational software, computer education software, common software applications (Word, Presentation, Spreadsheet etc.),
- f. The teachers' user manual should be made available to all trainee teachers in Hindi and English.

5. Online MIS Dashboard

g. The bidder has to provide an Online MIS Dashboard for monitoring, controlling and reporting of all activities. There will be different levels of reporting, namely, Teachers, principal, GSCDCL. The look and feel of the dashboard shall be approved

- by GSCDCL or a Committee comprising GSCDCL, education experts.
- h. System will facilitate data gathering from various intervention, locations, analyze and present the information in an appropriate manner for decision making.
- i. System will help to monitor the computers, student progress, attendance, monthly health check and should be able to produce different reports about uptime, downtime and idle time of all the systems. System will also facilitate generation of analytical reports to verify compliance with the SLA by the bidder.

6. Help Desk Service

- a. The bidder will provide help desk services which will serve as a Single Point of Contact (SPOC) for all ICT related incidents and service requests. Online MIS Dashboard must be used by these help desk services for reporting all smart class related issues apart from other means of reporting. The scope of work includes:
 - Help Desk facility for reporting issues / problems with the IT infrastructure.
 - Help Desk facility for reporting issues / problems with related to software and content.
- **b.** Set up all necessary channels for reporting issues to help desk. The incident reporting channels will be the following:
 - Online MIS Dashboard Help Desk system.
 - Specific E-Mail for raising a service request.
 - Dedicated toll free Phone Number (freely reachable from landline as well as all major mobile service providers)
 - Remote assistance for quick resolution
- **c.** The Help Desk shall undertake the following activities:
 - Log issues / complaints related to IT and facility management at the school under the scope of work on the Online MIS Dashboard and issue an ID number against the issue / complaint.
 - Assign severity level to each issue / complaint.
 - Track each issue / complaint to resolution using the Online MIS Dashboard.
 - Escalate the issues / complaints, to department if necessary as per the escalation matrix to be defined in discussion with GSCDCL.
 - Provide feedback to GSCDCL .
 - Analyze the issue / complaint statistics.
 - Creation of knowledge base on frequently asked questions (FAQs) to aid the users.
 - On department request provide detailed reports of all incidents raised by users and resolution time using Online MIS Dashboard.

General Conditions of Contract (GCC)

3. General Conditions of Contract (GCC)

3.1. Governing Law

The Contract shall be governed by and interpreted in accordance with the laws of the India

3.2. Project Implementation Schedule, Deliverables and Payment Terms

3.2.1. Deliverables & Payment Schedule

The payment during Go-Live shall be strictly as per the Project milestone detailed in the table provided below. The payment shall be released on successful completion of various deliverables to the satisfaction of AUTHORITY as **percentage (%) of the total contract value.**

T = Date of signing of the Contract with the Successful Bidder

S No	Key Deliverables	Timelines	Payment Milestones*
1	Supply, Installation and Commissioning of Computer, Projection System, power backup and Smart Board	T + 4 Weeks	15%
2	Supply, Installation, Commissioning of balance Hardware, Networking, 2 MBPS internet connection and other Equipment for smart class	T + 6Weeks	15%
3	Procurement (Development) Customization and Deployment of Software, Academic Content and Mobile App. Help Desk Services.	T + 12 Weeks	20%
4	Training and Hand holding (including fixing of any gaps/issues) and Go-Live (G)	T+ 16 Weeks	15%
5	Operation and Maintenance for the period of 3Years	G + 36 Months	Remaining 35 % will be paid in equal quarterly installments spread across 3 years Post Go-Live.

3.2.2. Payment Terms

- 1. No advance payment shall be made.
- 2. The bidder's request(s) for payment shall be made to the AUTHORITY in writing, accompanied by an invoice describing, as appropriate, services completed as per milestone defined in 3.2.1. The invoice should be submitted and upon fulfilment of other obligations stipulated in the contract.
- 3. The successful Bidder shall raise the invoice on milestone basis defined in 3.2.1. AUTHORITY shall make payment against those invoices within 30 (Thirty) days subject to achievement satisfaction of the AUTHORITY.
- 4. Payments shall be made by the AUTHORITY within thirty (30) days after submission of the approved invoice or claim by the bidder, only after satisfactory quality inspection and verification by the AUTHORITY's Official of the conformity of the Goods/ Products/ Services/ Solutions supplied as per the agreed specifications.
- 5. Successful bidder shall raise invoice against the milestone 3.2.1 serial# 5 on quarterly basis subject to satisfaction of the AUTHORITY.
- 6. Payment shall be made in Indian Rupees by RTGS/ NEFT on Bank in the name of bidder.
- 7. All remittance charges shall be borne by the Successful Bidder.
- 8. In case of disputed items, the disputed amount shall be withheld and shall be paid only after settlement of the dispute.
- 9. Any liquidated damages, for delay and non-performance, as mentioned in this RFP document, shall be deducted from the due payments of the respective milestones.
- 10. Indirect taxes, as applicable, shall be paid, as per the prevalent rules and regulations.
- 11. It is the responsibility of the bidders to quote for and provide all the hardware (H/w) and software (S/w) for meeting all the requirements of the RFP. In case during evaluation, it is found that certain H/w or S/w which is critical for meeting the requirement of this RFP and has not been quoted as part of financial bid, the bid can be rejected as non-responsive. Additionally, if after the award of contract, it is felt that additional H/w or S/w are required for meeting the RFP requirement and the same has not been quoted by the Successful Bidder, the Successful Bidder shall provide all such additional H/w or S/w at no additional cost to AUTHORITY.

3.3. Confidential Information

a) AUTHORITY and the Successful Bidder shall keep confidential and shall not, without the written consent of the other party hereto, divulge to any third party any documents, data, or other information furnished directly or indirectly by the other party hereto in connection with the Contract, whether such information has been furnished prior to, during or following completion or termination of the Contract. b) The Successful Bidder shall not use the documents, data, and other information received from AUTHORITY for any purpose other than the services required for the performance of the Contract.

3.4. Change in Laws and Regulations

Unless otherwise specified in the Contract, if after the date of the Invitation for bids, any law, regulation, ordinance, order or bylaw having the force of law is enacted, promulgated, abrogated, or changed that subsequently affects the Delivery Date and/or the Contract Price, then such Delivery Date and/or Contract Price shall be correspondingly increased or decreased, to the extent that the Successful Bidder has thereby been affected in the performance of any of its obligations under the Contract.

3.5. Force Majeure

- a) The Successful Bidder shall not be liable for termination for default if and to the extent that it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
- b) For purposes of this Clause, Force Majeure means an event or situation beyond the control of the Successful Bidder that is not foreseeable, is unavoidable, and its origin is not due to negligence or lack of care on the part of the Successful Bidder. Such events may include, but not be limited to, acts of AUTHORITY in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.
- c) If a Force Majeure situation arises, the Successful Bidder shall promptly notify AUTHORITY in writing of such condition and the cause thereof. Unless otherwise directed by AUTHORITY in writing, the Successful Bidder shall continue to perform its obligations under the Contract as far as it is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

3.6. Settlement of Disputes

1. Performance of the contract is governed by the terms and conditions of the contract, in case disputes arise between the parties regarding any matter under the contract, either Party of the contract may send a written Notice of Dispute to the other party. The Party receiving the Notice of Dispute will consider the Notice and respond to it in writing within 30 (thirty) days after the receipt. If that party fails to respond within 30 (thirty) days, or the dispute cannot be amicably settled within 60 (sixty) days following the response of that party, clause GCC 3.6 (2) shall become applicable.

2. Arbitration:

a) In the case of dispute arising, upon or in relation to, or in connection with the contract between AUTHORITY and the Successful Bidder, which has not been settled amicably, any party can refer the dispute for Arbitration under the (Indian) Arbitration and Conciliation Act, 1996. Such disputes shall be referred to an Arbitral Tribunal consisting of three arbitrators, one each to be appointed by the AUTHORITY and the Successful Bidder, the third arbitrator shall be chosen by the two arbitrators so appointed by the parties and shall act as Presiding Arbitrator. In case of failure of the two arbitrators, appointed by the parties to reach a consensus regarding the appointment of the third arbitrator within a period of 30 (thirty) days from the

- date of appointment of the two arbitrators, the Presiding arbitrator shall be appointed by the CEO, GSCDCL. The Arbitration and Conciliation Act, 1996 and any statutory modification or re-enactment thereof, shall apply to these arbitration proceedings.
- b) Arbitration proceedings shall be held in Gwalior, India and the language of the arbitration proceedings and that of all documents and communications between the parties shall be English.
- c) The decision of the majority of arbitrators shall be final and binding upon both parties. The expenses of the arbitrators as determined by the arbitrators shall be shared equally by AUTHORITY and the Successful Bidder. However, the expenses incurred by each party in connection to the preparation, presentation shall be borne by the party itself. All arbitration awards shall be in writing and shall state the reasons for the award.

3.7. Extensions of Time

- If at any time during performance of the Contract, the Successful Bidder encounters condition impeding timely delivery of the Services, the Successful Bidder shall promptly notify AUTHORITY in writing of the delay, its likely duration, and its cause. As soon as practicable after receipt of the Successful Bidder notice, AUTHORITY shall evaluate the situation and may at its discretion extend the Successful Bidder time for performance in writing.
- 2. Delay by the Successful Bidder in the performance of its Delivery and Completion obligations shall render the bidder liable for disqualification for any further bids in AUTHORITY, unless an extension of time is agreed mutually.

3.8. Termination

- 1. AUTHORITY may, without prejudice to any other remedy for breach of Contract, terminate this Contract in case of the occurrence of any of the events specified in paragraphs (1) to (10) of this GCC Clause 3.8. In such an occurrence, AUTHORITY shall give not less than 30 (thirty) days' written notice of termination to the Successful Bidder.
- 2. If the Successful Bidder does not remedy a failure in the performance of its obligations under the Contract, within 30 (thirty) days after being notified or within any further period as AUTHORITY may have subsequently approved in writing.
- 3. If the Successful Bidder becomes insolvent or goes into liquidation, or receiver is appointed whether compulsory or voluntary.
- 4. If, in the judgment of AUTHORITY, the Successful Bidder has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.
- 5. If, as the result of Force Majeure, the Successful Bidder is unable to perform a material portion of the Services for a period of not less than 60 (sixty) days.
- 6. If the Successful Bidder submits to the AUTHORITY a false statement which has a material effect on the rights, obligations or interests of AUTHORITY.
- 7. If the Successful Bidder places itself in a position of conflict of interest or fails to disclose promptly any conflict of interest to AUTHORITY.

- 8. If the Successful Bidder fails to provide the quality services as envisaged under this Contract, AUTHORITY may make judgment regarding the poor quality of services, the reasons for which shall be recorded in writing. AUTHORITY may decide to give one chance to the Successful Bidder to improve the quality of the services.
- 9. If the Successful Bidder fails to comply with any final decision reached as a result of arbitration proceedings.
- 10. If AUTHORITY, in its sole discretion and for any reason whatsoever, decides to terminate this Contract.
- 11. In the event AUTHORITY terminates the Contract in whole or in part, pursuant to this GCC Clause 3.8, AUTHORITY may procure, upon such terms and in such manner as it deems appropriate, services similar to those undelivered or not performed, and the Successful Bidder shall be liable to AUTHORITY for any additional costs for such similar services. However, the Successful Bidder shall continue performance of the Contract to the extent not terminated.

3.9. Payment upon Termination

Upon termination of this Contract pursuant to GCC Clauses 3.8, the AUTHORITY shall make the following payments to the Successful Bidder:

- a) If the Contract is terminated pursuant to GCC Clause 3.8 (10), remuneration for Services satisfactorily performed prior to the effective date of termination.
- b) If the agreement is terminated pursuant of GCC Clause 3.8 (1), (2), (3), (4), (5), (6), (7), (8) and (9), the Successful Bidder shall not be entitled to receive any agreed payments upon termination of the contract. However, the AUTHORITY may consider making a payment for the part satisfactorily performed on the basis of *quantum merit* as assessed by it, if such part is of economic utility to the AUTHORITY. The AUTHORITY may also impose liquidated damages as per the terms of this RFP. The Successful Bidder will be required to pay any such liquidated damages to AUTHORITY within 30 (thirty) days of termination date.

3.10. Assignment

If Successful Bidder fails to render services in stipulated timeframe and as per schedule, the AUTHORITY, at its discretion and without any prior notice to Successful Bidder, may discontinue or minimize scope of work or procure/ board any other similar agency to render similar services to complete Project in stipulated timeframe.

3.11. Service Level Agreement

- The service levels are to be established as per the SAL defined under points 6 & 7 of this section by the Successful Bidder to the AUTHORITY. The Successful Bidder shall monitor and maintain the stated service levels to provide quality service to the AUTHORITY.
- The SLAs may be reviewed on quarterly basis as the AUTHORITY decides after taking the advice of the Successful Bidder and other agencies. All the changes shall be made by the AUTHORITY in consultation with the Successful Bidder.

- 3. In case of failure to complete the work/ supply in time the penalty shall be levied @ 0.50% per week or part thereof of the total project cost subject to maximum of 10% of the total project cost. If the total Penalty exceeds beyond 10%, it would be considered as non-conformance to the quality of Services and may lead to termination of the Contract and AUTHORITY may on their sole discretion cancel the order.
- 4. The SLA parameters shall be monitored on a monthly basis as per the individual SLA parameter requirements. However, if the performance of the system/ services is degraded significantly at any given point of time during the contract and if the immediate measures are not implemented and issues are not rectified to the complete satisfaction of the AUTHORITY or an agency designated by it, then the AUTHORITY shall have the right to take appropriate punitive actions including termination of the contract.
- 5. Onsite comprehensive (including all Hardware, Software, network cabling for all types of defects and problems) maintenance services shall be provided by the Supplier / OEM during the period of warranty and Comprehensive Annual Maintenance Contract (CAMC). In case the supplier fails to rectify the problem within SLA including holidays then OEM shall be required to provide second level support, service to rectify the problem or replace the faulty system or part thereof. The performance of the system shall be measured and applicable penalties shall be calculated and imposed on the bidder, in case the performance is below the defined thresholds.

6. SLA Terms

SLA Terms	Description	
Uptime	'Uptime' refers to availability of Systems. "%Uptime" means ratio of 'up time' (in minutes) per each classroom in a month to Total working time in the month (in minutes) multiplied by 100	
Prime Business Hours (PBH)	PBH refers to the prime network utilization period, which shall be school working hours on all working days.	
System Uptime	Time for which user is able to access the software applications, MIS Dashboard website and other components during the working hours. The system can be down due to any of the reasons including failure of hardware, network, system software, application etc.	
Bugs/Issues in application	 Critical bugs / issues – Bugs / issues affecting more than one system. Non-critical bugs / issues – Bugs / issues affecting at most one user. 	

7. SLAs to be complied

Parameter for SLA	Damages (Per Day)
Development / Customization, Testing, Acceptance,	Rs.2000/- per classroom where the
installation, commissioning and Implementation of Text	installation is incomplete.

Book based educational Software application. To be completed in 120 days	
Uptime after Go-Live – 99% (during PBH)	Rs.2000/- per classroom per day of unavailability.
Average internet availability – 99% (during PBH)	Rs.2000/- per classroom.
Resolution time for bugs / issues in the applications – 48 Hours	Rs.2000/- of unavailability per class room.
Availability of Trainer	Rs.2000/- per absence of trainer.

3.12. Other Conditions

- a) The Successful Bidder should comply with all applicable laws and rules of Government od India/ Government of Madhya Pradesh/ Urban Local Bodies.
- b) The support executive(s)/ supervisor(s)/ staffs deployed by the Successful Bidder shall not have right to demand for any type of permanent employment with AUTHORITY or its allied Offices.
- c) CEO, GSCDCL reserves the right to withdraw/ relax any of the terms and condition mentioned in the RFP, so as to overcome the problem encountered at a later stage for the smooth and timely execution of the project.

3.13. Risk Purchase

In case the Successful Bidder fails to deliver the project due to inadvertence, error, collusion, incompetency, termination, misconstruction or illicit withdrawal, the CEO, GSCDCL reserves the right to procure the same or similar services from the alternate sources at risk, cost and responsibility of the Successful Bidder.

RFP for Implementation of Smart Classrooms in the Government Schools in Gwalior

Annexures

GWALIOR SMART CITY DEVELOPMENT CORPORATION LIMITED

Annexure 1- Guidelines for Pre-Qualification Proposal Annexure 1.1 - Check-list for the Pre-Qualification Proposal

S No.	List of Documents	File Name	Submitted (Y / N)	Description
1.	Proof of Tender Fee and EMD submitted			
2.	Bid Covering Letter As per format provided at Annexure 1.2			Reference No: Date of Letter:
3.	Bidders' Particulars As per format provided at Annexure 1.3			Name of bidder(s):
4.	Power of Attorney in favor of Authorized signatory As per format provided at Annexure 6			Date of PoA: Name of Authorize Person:
5.	Copy of Certificate of Incorporation / Registration under Companies Act, 1956/2013 or corresponding Act in abroad			Registration Number: Date of Incorporation:
6.	Copy of Certificate from the Statutory Auditor for the last 3 (Three) financial years.			Year-wise details of turnover
7.	Valid copy of the ISO 9001:2008 or higher certification			Issuing By: Issuing Date: Validity Date:
8.	Declaration for not blacklisted by Central/State Government/ PSU entity in India or similar agencies globally for unsatisfactory past performance, corrupt, fraudulent or any other unethical business practices as on date of submission of the proposal. As per format provided at Annexure 4			Reference No: Date of Letter:

Annexure 1.2 - Pre-Qualification Cover Letter

(To be submitted on the letterhead of the bidder)

Date:

To

Executive Director
Gwalior Smart City Development Corporation Limited (GSCDCL)
Nagar Nigam Office, City Centre, Gwalior, Madhya Pradesh, 474003

Subject: Bid for Implementation of Smart Classrooms in Government Schools in Gwalior **RFP Reference No: XX**

Dear Sir,

With reference to your "*RFP for Implementation of Smart Classrooms in Government Schools, Gwalior*", we hereby submit our Prequalification Proposal, Technical Proposal, and Financial Proposal, for the same.

We hereby declare that:

- a. We hereby acknowledge and unconditionally accept that the Authority can at its absolute discretion apply whatever criteria it deems appropriate, not just limiting to those criteria set out in the RFP and related documents, in short listing of bidder for providing services.
- b. We have submitted EMD of INR [] in the form of [......] and Tender fee of INR [] online through e-Tendering Portal (www.mpeproc.gov.in),
- c. We hereby declare that all information and details furnished by us in the bid are true and correct, and all documents accompanying such application are true copies of their respective originals.
- d. We agree to abide by our offer for a period of 180 days from the date of opening of prequalification bid prescribed by **Authority** and that we shall remain bound by a communication of acceptance within that time.
- e. We have carefully read and understood the terms and conditions of the RFP and the conditions of the contract applicable to the RFP. We do hereby undertake to provision as per these terms and conditions.
- f. In the event of acceptance of our bid, we do hereby undertake:
 - i. To supply the products and commence services as stipulated in the RFP document
 - ii. To undertake the project services for entire contract period from the date of signing of the contract as mentioned in the RFP document.
 - iii. We affirm that the prices quoted are inclusive of design, development, delivery, installation, commissioning, training, providing facility management and handholding support, and inclusive of all out of pocket expenses, taxes, levies discounts etc.

- g. We do hereby undertake, that, until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and notification of award of contract, shall constitute a binding contract between us.
- h. We understand that the **Authority** may cancel the bidding process at any time and that **Authority** is not bound to accept any bid that it may receive without incurring any liability towards the bidder.
- i. We fully understand and agree to comply that on verification, if any of the information provided in our bid is found to be misleading the selection process, we are liable to be dismissed from the selection process or termination of the contract during the project, if selected to do so

In	case	of	any	clarifications	please	contact	 	email	at
Th	anking	you,					_		
Yo	urs sind	cerel	y,						
(Si	gnature	of t	he bid	der/ Lead mem	ber)				
Pri	nted Na	ame							
De	signatio	on							
Se	al								
Da	te:								
	ace: siness	Addr	ess.						

Annexure 1.3 - Format to share Particulars of the Bidder

The Table below provides the format in which general information about the bidder must be furnished.

S No	Information	Details
1.	Name of bidder	
2.	Address and contact details of bidder	
3.	Firm Registration Number and Year of Registration	
4.	Web Site Address	
5.	Status of Company (Public Ltd., Pvt. Ltd., etc.)	
6.	GST Registration No.	
7.	Permanent Account Number (PAN)	
8.	Revenue for the last 3 years (Year wise)	
9.	Name, Designation and Address of the contact person to whom all references shall be made regarding this RFP:	
10.	Telephone number of contact person:	
11.	Mobile number of contact person:	
12.	Fax number of contact person:	
13.	E-mail address of contact person:	

Please submit the relevant proofs for all the details mentioned above along with your bid response Authorized Signatory Name

Seal

Annexure 1.4. - Format to Project Citation

S No	Item	Details	Attachment Ref. Number
1	Name of the Project		
2	Date of Work Order		
3	Client Details		
4	Scope of Work		
5	Contract Value		
6	Completion Date		

Note: The bidder is required to use above formats for all the projects referenced by the bidder for the Pre-Qualification criteria and technical bid evaluation.

Annexure 1.5 - Consortium Agreement DRAFT MEMORANDUM OF UNDERSTANDING EXECUTED BY MEMBERS OF THE CONSORTIUM

[On	No	on-judicial stamp paper duly attested by notary public]
amo as F at [/	ong Par <i>Ad</i>	lemorandum of Understanding (MoU) entered into this day of [Date] [Month] 2017 at [Place] g (hereinafter referred to as "") and having office at [Address], India, ty of the First Part and (hereinafter referred as "") and having office dress], as Party of the Second Part and (hereinafter referred as "") aving office at [Address], as Party of the Third Part.
The	pa	arties are individually referred to as Party and collectively as Parties.
арр	lica	REAS GSCDCL, has issued a Request for Proposal dated [Date] (RFP) from the ants interested in Implementation of Smart Classrooms in the Government Schools alior:
the	sa	VHEREAS the Parties have had discussions for formation of a Consortium for bidding for id Project and have reached an understanding on the following points with respect to each Parties' rights and obligations towards each other and their working relationship.
		THE MUTUAL UNDERSTANDING OF THE PARTIES, IT IS HEREBY ED AND DECLARED AS FOLLOWS:
i.	T to	he purpose of this Agreement is to define the principles of collaboration among the Parties o:
		Submit a response jointly to bid for the "RFP for Implementation of Smart Classrooms in Government Schools in Gwalior" as a Consortium. Sign Contract in case of award.
	C.	Provide and perform the supplies and services which would be ordered by the Authority pursuant to the Contract.
ii.		This Agreement shall not be construed as establishing or giving effect to any legal entity such as, but not limited to, a company, a partnership, etc. It shall relate solely towards the Authority for "RFP for Implementation of Smart Classrooms in Government Schools in Gwalior" for and related execution works to be performed pursuant to the Contract and shall not extend to any other activities.
	iii.	The Parties shall be jointly and severally responsible and bound towards the Authority for the performance of the works in accordance with the terms and conditions of the RFP document, and Contract.
	iv.	(Name of Party) shall act as Lead Member of the Consortium. As such, it shall act as the coordinator of the Party's combined activities and shall carry out the following functions:

ordination of the work package
 To lead the contract negotiations of the work package with the Authority.
 The Lead Member is authorized to receive instructions and incur liabilities for and on behalf of all Parties.
 In case of an award, act as channel of communication between the Authority and the Parties to execute the Contract
v. That the Parties shall carry out all responsibilities in terms of the Project Agreement.
vi. That the broad roles and the responsibilities of each Party as per each member's field of expertise at each stage of the bidding shall be as below:
Party A:
Party B:
Party C:
vii. That the proposed administrative arrangements (organization chart) for the management and execution of the Project shall be as follows:
viii. That the profit and loss sharing ratio shall be
viii. That the profit and loss sharing ratio shall be ix. That the Parties agree that all the members of the Consortium shall be jointly and severally liable for all obligations in relation to the Contract until the completion of the Project in accordance with the Contract;
ix. That the Parties agree that all the members of the Consortium shall be jointly and severally liable for all obligations in relation to the Contract until the completion of the Project in
 ix. That the Parties agree that all the members of the Consortium shall be jointly and severally liable for all obligations in relation to the Contract until the completion of the Project in accordance with the Contract; x. Parties affirm that they shall implement the Project in good faith and shall take all necessary
 ix. That the Parties agree that all the members of the Consortium shall be jointly and severally liable for all obligations in relation to the Contract until the completion of the Project in accordance with the Contract; x. Parties affirm that they shall implement the Project in good faith and shall take all necessary steps to see the Project through expeditiously. xi. That this MoU shall be governed in accordance with the laws of India and courts in Madhya Pradesh shall have exclusive jurisdiction to adjudicate disputes arising from the terms
 ix. That the Parties agree that all the members of the Consortium shall be jointly and severally liable for all obligations in relation to the Contract until the completion of the Project in accordance with the Contract; x. Parties affirm that they shall implement the Project in good faith and shall take all necessary steps to see the Project through expeditiously. xi. That this MoU shall be governed in accordance with the laws of India and courts in Madhya Pradesh shall have exclusive jurisdiction to adjudicate disputes arising from the terms herein. In witness whereof the Parties affirm that the information provided is accurate and true and have
 ix. That the Parties agree that all the members of the Consortium shall be jointly and severally liable for all obligations in relation to the Contract until the completion of the Project in accordance with the Contract; x. Parties affirm that they shall implement the Project in good faith and shall take all necessary steps to see the Project through expeditiously. xi. That this MoU shall be governed in accordance with the laws of India and courts in Madhya Pradesh shall have exclusive jurisdiction to adjudicate disputes arising from the terms herein. In witness whereof the Parties affirm that the information provided is accurate and true and have caused this MoU duly executed on the date and year above mentioned. (Party of the first part) (Party of the second part) (Party of the third part)
 ix. That the Parties agree that all the members of the Consortium shall be jointly and severally liable for all obligations in relation to the Contract until the completion of the Project in accordance with the Contract; x. Parties affirm that they shall implement the Project in good faith and shall take all necessary steps to see the Project through expeditiously. xi. That this MoU shall be governed in accordance with the laws of India and courts in Madhya Pradesh shall have exclusive jurisdiction to adjudicate disputes arising from the terms herein. In witness whereof the Parties affirm that the information provided is accurate and true and have caused this MoU duly executed on the date and year above mentioned. (Party of the first part) (Party of the second part) (Party of the third part) Vitness: i

Annexure 2. – Guidelines for Technical Proposal Annexure 2.1 - Check-list for the documents to be included in the Technical Proposal

S No.	List of Documents	Name of File Name	Submitted (Y / N)	Description
1.	Technical bid Covering Letter			Reference No: Date of Letter:
2.	Technical Compliance Matrix			-
3.	Project Implementation Approach			-
4.	Copy of Work order to support that the Sole Bidder or either member of the consortium have successfully executed Smart Classrooms in Schools in last 3 (Three) financial years.			Customer Name: Work Order Number: Date of Work Order: Project Value: Completion Date:
5.	OEM Authorization Form along with certified true copy of power of attorney			OEM Name: Date:

Annexure 2.2. - Technical Bid Cover Letter

(To be submitted on the Letterhead of the bidder/ lead partner in case of co)

Date: dd/mm/yyyy

To

Executive Director
Gwalior Smart City Development Corporation Limited (GSCDCL)
Nagar Nigam , City Centre, Gwalior, Madhya Pradesh, 474003

Sub.: Request for Proposal for "Implementation of Smart Classrooms in the Government Schools in Gwalior"

RFP Reference No: XX

Dear Sir/ Ma'am,

Having examined the RFP, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to provide the professional services as required and outlined in the RFP for "Implementation of Smart Classrooms in the Government Schools in Gwalior" (hereinafter referred to as "Project").

We attach hereto the technical response as required by the RFP, which constitutes our proposal. We undertake, if our proposal is accepted, to adhere to the implementation plan (Project schedule) for providing Professional Services in " **Implementation of Smart Classrooms in Government Schools, Gwalior** ", put forward in RFP or such adjusted plan as may subsequently be mutually agreed between us and GSCDCL or its appointed representatives.

If our proposal is accepted, we will obtain a Performance Bank Guarantee issued by a nationalized bank in India, for a sum of equivalent to 10% of the contract value for the due performance of the contract.

We agree for unconditional acceptance of all the terms and conditions set out in the RFP document and also agree to abide by this tender response for a period of 180 (one hundred and eighty) days from the date of submission of bid and it shall remain binding upon us with full force and virtue, until within this period a formal contract is prepared and executed, this tender response, together with your written acceptance thereof in your notification of award, shall constitute a binding contract between us and GSCDCL.

We confirm that the information contained in this proposal or any part thereof, including its exhibits, schedules, and other documents and instruments delivered or to be delivered to GSCDCL is true, accurate, and complete. This proposal includes all information

necessary to ensure that the statements therein do not in whole or in part mislead GSCDCL as to any material fact.

We agree that you are not bound to accept any tender response you may receive. We also agree that you reserve the right in absolute sense to reject all or any of the products/ services specified in the tender response.

It is hereby confirmed that I/We are entitled to act on behalf of our company/ corporation/ firm/ organization and empowered to sign this document as well as such other documents, which may be required in this connection.

Date:				
(Signature)				
(Name)				
n the capacity of)				
[Seal / Stamp of bidder]				
Witness Signature:				
Witness Name:				
Witness Address:				
CERTIFICATE AS TO AUTHORISED				
	e Company Secretary of			
certify that	who signed the above bid is			
authorized to do so and bind the comp	pany by authority of its board/ governing body.			
Date:				
Signature:				
(Company Seal) (Name)				

Annexure 2.3 - Project Implementation Approach

The bidder is required to submit the proposed technical solution in detail.

Following should be captured in the explanation:

- a) The Overall approach to the Project
- b) Project Monitoring and Communication Plan– bidder's approach to project monitoring and communications among stakeholders.
- c) Implementation plan–bidder's approach to implement the project
- d) Operation and Maintenance Plan
- e) Quality Control plan bidder's approach to ensure quality of work and deliverables
- f) Escalation matrix during contract period

Note:

a. All the pages (documentary proofs and other documents that may be attached) should contain page numbers and would have to be uniquely serially numbered.

Inadequate information shall lead to disqualification of the bid.

Annexure 2.4. - Format for OEM Authorization

(This form has to be provided by the OEMs of the products proposed)

Date:
To, Executive Director Nagar Nigam, City Center, Gwalior - 474003 Madhya Pradesh
RFP Ref: <> ("RFP")
Dear Sir/ Ma'am,
We, (name and address of the manufacturer) are established and reputed manufacturers of having factories at (addresses of manufacturing / development locations) do hereby authorize M/s (name and address of the bidder) to bid, negotiate and conclude
the contract with you against the above mentioned RFP for the equipment/ software manufactured/ developed by us in adherence to the requirements of the RFP.
We herewith certify that the above mentioned equipment/ software products are not end of the life and we hereby undertake to support these equipment/ software for the minimum duration of 3 years from the date of from Go-Live (as stated in RFP).
Yours faithfully, (Name) (Name of Producers)

Note: This letter of authority should be on the letterhead of the manufacturer and should be signed by a person competent and having the power of attorney to bind the manufacturer. The Bidder should provide this authorization along with the certified true copy (by the authorized signatory of the bidder) of the aforesaid power of attorney.

Annexure 2.5. - Technical Compliance Matrix

S No	Functional Feature /Requirement	Complian ce (Y/N)	Remarks
	User Registration:	Ce (1/N)	
1.	OSEI INEGISTIATION.		
	Educational Platform must allow Teachers/Students to		
	register to use the e-Learning contents for a particular		
	grade		
2.	Administration: The Educational Platform must allow		
۷.	administrator to manage user registrations and profiles,		
	define digital content access, and manage content, view		
	reports in an offline environment		
3.	Server based digital contents:		
	The Edwards of Distance will also the distance of		
	The Educational Platform will play the digital contents residing online on a server. It would require a high		
	speed internet connection for streaming educational		
	digital contents using this Educational Platform. The		
	user of the Educational Platform must have the required		
	privileges to access the contents.		
4.	Planning & Tracking Academic Progress:		
4.	Planning and tracking of academic progress should be		
	automatic and enabled for the roles of Students /		
	Teachers		
5.	Performance Tracking:		
	Tracking of the scores for a Class or an individual on the		
	basis of the tests& quiz attempted must be possible.		
6.	Content Upload:		
	Topohore must have the general to unload contents as		
	Teachers must have the access to upload contents as per the academics and link it to the available academic		
	structure. The upload of contents must allow saving of		
	uploaded contents locally or on an internet drive.		
7.	Question Bank:		
/.			
	The Educational Platform should have interactive		
	MCQ/Fill in the blanks/Drag and Drop etc. type		
	questions for the available academic structure.		
	Teacher can create Question Bank:		
8.	Teacher Can Create Question Bank.		

S No	Functional Feature /Requirement	Complian ce (Y/N)	Remarks
	Teacher should be able to add additional questions to the available academic structure and contribute towards creation of Question Bank.	,	
	It must seamlessly integrate the classroom forum for empowering teachers to create classes, distribute assignments, send feedback, and see everything in one place. Paperless. Easy.		
9.	The Educational Platform must be integrated with free internet drive for uploading and storing contents created by teachers.		
10.	Online Video portal Integration:		
	The Educational Platform should allow teachers to add reference links for supplementary access to more contents. These added video links must be placed as per the available academic structure and played from within the Educational Platform and stored for anytime access		
11.	Lesson Planning:		
	The Educational Platform should have notes feature to do Lesson Planning and execution for a specific sub topic within a topic/chapter.		
12.	Support blended learning:		
	The Educational Platform should offer a curriculum that mixes classroom and online digital contents easily. The Educational Platform should be able to handle audio and video contents.		
13.	Content integration features:		
	Apart from supporting the vendor's own digital contents, the Educational Platform should provide native support to a wide range of third-party contents also.		
14.	Reports:		
	The Educational Platform should generate user wise reports on Session, Activities, Usage, Notes, Content Addition, and Quiz etc. It should be possible to generate .pdf for these reports and even mailing these to registered email id from within the Educational Platform.		
15.	<u>Dynamic Dashboard:</u>		

S No	Functional Feature /Requirement	Complian ce (Y/N)	Remarks
	The Educational Platform should have a dynamic dashboard to represent the progress of the learning process and give a bird's eye view for time spent, quiz available, modules available and progress.		
16.	Platform Updates: The Educational Platform should have facility to update.		
	The Educational Platform should have facility to update Online for patches and updates.		

Annexure 3– Guidelines for Financial Proposal Annexure 3.1 - Financial Proposal Cover Letter

(To be submitted on the Letterhead of the bidder/ lead partner)

Date: dd/mm/yyyy

To

Executive Director
Gwalior Smart City Development Limited (GSCDCL)
Nagar Nigam, City Center,
Gwalior - 474003
Madhya Pradesh

Subject: Bid for Implementation of Smart Classrooms in the Government Schools in Gwalior ("**Project**")

RFP Reference No: XX

Dear Sir.

- 1. We, the undersigned bidder, having read and examined in detail, the Bidding Document, the receipt of which is hereby duly acknowledged, offer to supply/ work in conformity with the captioned bidding document.
- 2. We undertake that the prices are in conformity with the specifications prescribed. The quote/ price are inclusive of all cost likely to be incurred for executing this work. The prices are inclusive of all type of government taxes/ duties in the financial bid.
- 3. We undertake, if our bid is accepted, to deliver the goods and services in accordance with the deliverables schedule specified in section 3.2.1. of the RFP.
- 4. We undertake to successfully operationalize the Project as per scope of work mentioned in the RFP document.
- 5. We have examined and have no reservations to the Bidding Documents, including any corrigendum/ addendums issued by GSCDCL;
- 6. We understand that any additional hardware and software required to make the Project operational shall have to be provided by us.
- 7. We hereby declare that in case the contract is awarded to us, we shall submit the contract performance bank guarantee as prescribed in the RFP.
- 8. We agree to abide by this bid for a period of 180 days from the last date of bid submission and it shall remain binding upon us and may be accepted at any time before the expiry of that period.
- 9. Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award shall constitute a binding Contract between us.

- 10. We hereby declare that our bid is made in good faith, without collusion or fraud and the information contained in the bid is true and correct to the best of our knowledge and belief.
- 11. We understand that you are not bound to accept the lowest or any bid you may receive. We agree to all the terms and conditions as mentioned in the RFP document and declare that we have not submitted any deviations in this regard.

In witness thereof, we submit this bid under and in accordance with the terms of the RFP document.

Date: Yours faithfully,

Place:

(Signature of the Authorised signatory)

(Name and designation of the of the Authorised signatory)

Name and seal of bidder/ lead partner

Annexure 3.2 - Financial Proposal Format & Instructions

To be submitted on e-Tendering Portal only (i.e. www.mpeproc.gov.in)

RFP Reference No: XX

Cost for Supply, Installation, Commissioning and Operation Smart Classrooms in Government Schools in Gwalior

Sr. No.	Items	Qty (x)	Unit Of Measure ment	Unit Rate (y) (In Rs.)	Total (x*y) (In Rs.)
1.	Laptop, Projection System, power backup and Smart Board with warranty for three years.	40	Nos		
2.	Installation of Hardware, Networking, 2 MBPS internet connection and other Equipment for smart class.	40	Nos		
3.	Procurement (Development) Customization and Deployment of Software, Academic Content and Mobile App. For all Hardware and Software supplied	1	Nos		
4.	Procurement Management and Maintenance of Hardware and Software with periodical (Real time updates) for three years. For all Hardware and Software supplied	1	Nos		
5.	Training and Hand holding to teachers (TOT- training of trainers)	40	Nos		
6.	Help Desk Services for three years. For All registered users	1	Nos		
	Total Cost =				
	Total Cost (in words)=				

Instructions:

- a) GSCDCL does not guarantee the quantity for the particular line items given above. The actual quantity for the given items may vary. The payment shall be made based on unit cost quoted for the particular item on actual work/ item is undertaken/ supplied.
- b) All items provided should be under Insurance. The Insurance should be for entire duration of the Project for 3 Years and comprehensive covering damages for Theft, Fire, Natural Calamities, Riots and Terrorists activities etc.
- c) The bidder should provide all prices as per the prescribed format under this Annexure 3.2.
- d) All the prices are to be entered in Indian Rupees ONLY
- e) GSCDCL reserves the right to ask the Bidder to submit proof of payment against any of the taxes, duties, levies indicated.
- f) Rates to be quoted in considering that all the items and services to be provided at the location provided by GSCDCL.
- g) GSCDCL shall take into account all Taxes, Duties and Levies for the purpose of evaluation
- h) The bidder needs to account for all Out of Pocket expenses, no additional payment shall be made by GSCDCL whatsoever.

	RFP for Implementation of Smart Classrooms in the Government Schools in Gwalior
i) j)	The bidder should refer the RFP document for details on the technical requirements of the system and the benchmark specifications for the items mentioned in the financial formats. Any component/ fixtures/ ancillary/ adjunct to the specified item shall be deemed to have been included in the unit rates quoted above.

Annexure 4- Format for Declaration by the bidder for not being Blacklisted / Debarred

(To be submitted on the Letterhead of the bidder)
Date: dd/mm/yyyy To
Executive Director Gwalior Smart City Development Limited (GSCDCL)
Nagar Nigam, City Center, Gwalior - 474003 Madhya Pradesh
Subject: Declaration for not being debarred/ black-listed by Central Government/ any State Government/ Public Sector Undertaking in India or similar agencies globally as on the date of submission of the bid
RFP Reference No: XX
Dear Sir/ Ma'am,
I, authorized representative of, hereby solemnly confirm that the, hereby solemnly confirm that the, state Government/ Public Sector Undertaking in India or similar agencies globally for unsatisfactory past performance, corrupt, fraudulent or any other unethical business practices or for any other reason as on last date of submission of the bid.
In the event of any deviation from the factual information/ declaration, GSCDCL reserves the right to reject the bid or terminate the Contract without any compensation to the Company.
Thanking you, Yours faithfully,
Signature of Authorized Signatory (with official seal)
Date: Name: Designation: Address: Telephone & Fax: E-mail address:

Annexure 5 - Format of sending pre-bid queries

RFP Reference No: XX

Bidd	idder's Request For Clarification					
Name and complete official address of Organization submitting query / request for clarification				Telephone, Fax and E-mail of the organization Tel: Fax: Email:		
Sr. No.	Clause No.	Page No.	Conte Requi	ent of RFP iring Clarification	Change Requested/ Clarification required	
1						
2						

Signature:

Name of the Authorized signatory:

Company seal: Date and Stamped

Note: Bidder(s) are requested to send the queries in PDF with Sign and Company Seal and also in MS Excel for making consolidation process easy.

Annexure6- Power of Attorney

(On a non-judicial stamp paper of appropriate value duly attested by notary public)

Know all men by these presents, we (name and address of the registered office of the Sole Applicant) do hereby constitute, appoint and authorize Mr./ MsR/o
We hereby agree to ratify all acts, deeds and things lawfully done by our said attorney pursuant to this Power of Attorney and that all acts, deeds and things done by our aforesaid attorney shall and shall always be deemed to have been done by us.
For (Signature)
(Name, Title and Address)
Accept
(Signature)
(Name, Title and Address of the Attorney)
Notes:
1. To be executed by the Applicant.

- 2. The mode of execution of Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant(s) and when it is so required the same should be under common seal affixed in accordance with the required procedure.
- 3. Also, wherever required, the executant(s) should submit for verification the extract of the charter documents and documents such as a resolution/ Power of attorney in favour of the Person executing this Power of Attorney for the delegation of power hereunder on behalf of the bidder.

4.18

POWER OF ATTORNEY FOR LEAD MEMBER BY THE CONSORTIUM MEMBER

(On Non- Judicial Stamp Paper of appropriate Value to be purchased in the name of Consortium)
Know All Men By These Presents That We, the Members whose details are given hereunder
Attorney (hereinafter called "Lead Member") to exercise all or any of the powers for and on behalf of the CONSORTIUM to participate in bid for implementation of Smart Classrooms in the Government Schools, Gwalior, as per the Scope of Work stipulated therein for which bids have been invited by the Gwalior Smart City Development Corporation Limited (GSCDCL), to undertake the following acts:
(i) To submit proposal, participate and correspond in respect of the aforesaid Bid – Specification of the GSCDCL on behalf of the "Consortium".
(ii) To negotiate with GSCDCL the terms and conditions for award of the contract pursuant to the aforesaid bid and to sign the contract with the GSCDCL for and on behalf of the "CONSORTIUM".
(iii) To do any other act or submit any document related to the above.
(iv) To receive, accept and execute the contract for and on behalf of the "Consortium".
(v)To submit the Performance Bank Guarantee in the prescribed format and as per terms of the Contract.
It is clearly understood that the Lead Member shall ensure performance of the Contract and if one or both the members fail to perform their respective portion of the Contract, the same shall be deemed to be a default by all the members.
It is expressly understood that this power of Attorney shall remain valid, binding and irrevocable till completion of the Contract period i.e., from the date of execution of the Contract.
The Consortium hereby agrees and undertakes to ratify and confirm all the whatsoever the said Lead Member quotes in the bid, negotiates and signs the Contract with the GSCDCL and/ or

proposes to act on behalf of the Consortium by virtue of this Power of Attorney and the same shall bind the Consortium members as if done by itself.

In Witness Thereof, the members constituting the Consortium as aforesaid have executed these present on this
Accept
(Signature)
(Name, Title and Address of the Attorney)
Notes:

- 1. The mode of execution of Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant(s) and when it is so required the same should be under common seal affixed in accordance with the required procedure.
- 2. Also, wherever required, the executant(s) should submit for verification the extract of the charter documents and documents such as a resolution / Power of attorney in favour of the Person executing this Power of Attorney for the delegation of power hereunder on behalf of the executant(s).

Appendix 7 - Format for Bank Guarantee for Earnest Money Deposit

To

Executive Director
Gwalior Smart City Development Corporation Limited Nagar Nigam, City Center
Gwalior - 474003
Madhya Pradesh

Dear Sir/ Ma'am,

BANK GUARANTEE for Earnest Money Deposit – For <Project Name>

Whereas << Name of the bidder>> (hereinafter called 'the Bidder') has submitted the bid to Gwalior Smart City Development Corporation Limited for Implementation of Smart Classrooms in the Government Schools in Gwalior" (hereinafter called "the bid").

Know all Men by these presents that we <<... >> having our office at <<Address>> (hereinafter called "the Bank") are bound to **Gwalior Smart City Development Corporation Limited** (hereinafter called "the Authority") for a sum of Rs. <<Amount in figures>> (Rupees <<Amount in words>> only).

The Bank binds itself, its successors and assigns by these presents. Sealed with the Common Seal of the said Bank this <<Date>>.

The conditions of this obligation are:

- 1. If the bidder withdraws its bid during the period of bid validity specified by the bidder on the Bid Form: or
- 2. If the bidder, having been notified of the acceptance of its bid by the Authority during the period of validity of bid
- (a) Withdraws its participation from the bid during the period of validity of bid document; or
- (b) Fails or refuses to participate in the subsequent process after having been shortlisted;

We undertake to pay to the Authority up to the above amount upon receipt of its first written demand, without the Authority having to substantiate its demand, provided that in its demand the Authority will note that the amount claimed by it is due to it owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to <<insert date>> and including <<extra time over and above mandated in the RFP>> from the last date of submission and any demand in respect thereof should reach the Bank not later than the above date.

NOTHWITHSTANDING ANYTHING CONTAINED HEREIN:

I. Our liability under this Bank Guarantee shall not exceed Rs. <<Amount in figures>> (Rupees

Annexure 8 – Format for Performance Bank Guarantee

For Contract Performance Bank Guarantee
Ref : < >
Date:
Bank Guarantee No.:
To Executive Director Gwalior Smart City Development Corporation Limited (GSCDCL)
Dear Sir,
PERFORMANCE BANK GUARANTEE – For <project name=""></project>
WHEREAS

M/s. (name of Bidder), a company registered under the Companies Act, 1956/2013, having its registered and corporate office at (address of the Bidder), (hereinafter referred to as "our constituent", which expression, unless excluded or repugnant to the context or meaning thereof, includes its successors and assigns), agreed to enter into a Contract dated (Hereinafter, referred to as "Contract") with you for "Request for Proposal for Implementation of Smart Classrooms in Government Schools in Gwalior", in the said Contract.

We are aware of the fact that as per the terms of the Contract, M/s. (name of the bidder) is required to furnish an unconditional and irrevocable Bank Guarantee in your favour for an amount of 10% of the Total Contract Value, and guarantee the due performance by our constituent as per the Contract and do hereby agree and undertake to pay any and all amount due and payable under this bank guarantee, as security against breach/ default of the said Contract by our Constituent.

In consideration of the fact that our constituent is our valued customer and the fact that he has entered into the said Contract with you, we, (name and address of the bank), have agreed to issue this Performance Bank Guarantee.

Therefore, we (name and address of the bank) hereby unconditionally and irrevocably guarantee you as under:

In the event of our constituent committing any breach / default of the said Contract, and which has not been rectified by him, we hereby agree to pay you forthwith on demand such sum/s not exceeding the sum of 10% of the Total Contract Value i.e.,....<in words> without any demur.

Notwithstanding anything to the contrary, as contained in the said Contract, we agree that your decision as to whether our constituent has made any such default(s) / breach(es), as aforesaid and the amount or amounts to which you are entitled by reasons thereof, subject to the terms and conditions of the said Contract, will be binding on us and we shall not be entitled to ask you to establish your claim or claims under this Performance Bank Guarantee, but will pay the same forthwith on your demand without any protest or demur.

This Performance Bank Guarantee shall continue and hold valid till 180 (one hundred and eighty) days after completion of the Contract Period, subject to the terms and conditions in the said Contract.

We bind ourselves to pay the above said amount at any point of time commencing from the date of the said Contract until 180 (one hundred and eighty) days after the completion of Contract Period.

We further agree that the termination of the said Contract, for reasons solely attributable to our constituent, virtually empowers you to demand for the payment of the above said amount under this guarantee and we would honor the same without demur.

We hereby expressly waive all our rights: Requiring to pursue legal remedies against GSCDCL; and for notice of acceptance hereof any action taken or omitted in reliance hereon, of any defaults under the Contract and any resentment, demand, protest or any notice of any kind.

We, the Guarantor, as primary obligor and not merely Surety or Guarantor of collection, do hereby irrevocably and unconditionally give our guarantee and undertake to pay any amount you may claim (by one or more claims) up to but not exceeding the amount mentioned aforesaid during the period from and including the date of issue of this guarantee through the period.

We specifically confirm that no proof of any amount due to you under the Contract is required to be provided to us in connection with any demand by you for payment under this guarantee other than your written demand.

Any notice by way of demand or otherwise hereunder may be sent by special courier, telex, fax, registered post or other electronic media to our address, as aforesaid and if sent by post, it shall be deemed to have been given to us after the expiry of 48 hours when the same has been posted. If it is necessary to extend this guarantee on account of any reason whatsoever, we undertake to extend the period of this guarantee on the request of our constituent under intimation to you.

This Performance Bank Guarantee shall not be affected by any change in the constitution of our constituent nor shall it be affected by any change in our constitution or by any amalgamation or absorption thereof or therewith or reconstruction or winding up, but will ensure to the benefit of you and be available to and be enforceable by you during the period from and including the date of issue of this guarantee through the period.

Notwithstanding anything contained hereinabove, our liability under this Performance Guarantee is restricted to 10% of the Contract Value, and shall continue to exist, subject to the terms and conditions contained herein, unless a written claim is lodged on us on or before the aforesaid date of expiry of this guarantee.

We hereby confirm that we have the power/s to issue this Guarantee in your favor under the Memorandum and Articles of Association / Constitution of our bank and the undersigned is / are the recipient of authority by express delegation of power/s and has / have full power/s to execute this guarantee under the Power of Attorney issued by the bank in your favor.

We further agree that the exercise of any of your rights against our constituent to enforce or forbear to enforce or any other indulgence or facility, extended to our constituent to carry out the contractual obligations as per the said Contract, would not release our liability under this guarantee and that your right against us shall remain in full force and effect, notwithstanding any further arrangement that may be entered into between you and our constituent, during the entire currency of this guarantee.

Notwithstanding anything contained herein:

Our liability under this Performance Bank Guarantee shall not exceed 10% of the Total Contract Value. This Performance Bank Guarantee shall be valid only from the date of signing of Contract to 180 (one hundred and eighty) days after the End of Contract Period; and

We are liable to pay the guaranteed amount or part thereof under this Performance Bank Guarantee only and only if we receive a written claim or demand on or before 180 (one hundred and eighty) days after the completion of Contract Period.

Any payment made hereunder shall be free and clear of and without deduction for or on account of taxes, levies, imports, charges, duties, fees, deductions or withholding of any nature imposts. This Performance Bank Guarantee must be returned to the bank upon its expiry. If the bank does not receive the Performance Bank Guarantee within the above-mentioned period, subject to the terms and conditions contained herein, it shall be deemed to be automatically cancelled.

This guarantee shall be governed by and construed in accordance with the Indian Laws and we hereby submit to the exclusive jurisdiction of courts of Justice in India for the purpose of any suit or action or other proceedings arising out of this guarantee or the subject matter hereof brought by you may not be enforced in or by such count.

Dated	this	day	20
Yours faithfully.			

For and on behalf of the Bank,	
(Signature) Designation (Address of the Bank) Note:	
This guarantee will attract stamp duty as a security bond.	
A duly certified copy of the requisite authority conferred on the official/s to execute the guarantee on behalf of the bank should be annexed to this guarantee for verification and retention thereof as documentary evidence in the matter.	

GWALIOR SMART CITY DEVELOPMENT CORPORATION LIMITED

Annexure 9 – List of Schools Proposed for Implementation of Smart Classrooms in Schools in Gwalior

ग्वालियर स्मार्ट सिटी परियोजना हेतु चिन्हाकिंत शासकीय विद्यालयों की सूची:-

स.क.	संस्था का प्रकार	संस्था का नाम
1	शा.उ.मा.वि.	शा.उ.मा.वि.बा.गोरखी, लश्कर
2	शा.उ.मा.वि.	शा.उ.मा.वि.बा.हरिदर्शन, ग्वालियर
3	शा.उ.मा.वि.	शा.उ.मा.वि.बा.जनकगंज, लश्कर
4	शा.उ.मा.वि.	शा.उ.मा.वि.बा.जीवाजीराव, लश्कर
5	शा.उ.मा.वि.	शा.उ.मा.वि.बा.मुरार न.2, मुरार
6	शा.उ.मा.वि.	शा.उ.मा.वि.बा.पागनवीसी, लश्कर
7	शा.उ.मा.वि.	शा.उ.मा.वि.बा.पटेल, ग्वालियर
8	शा.उ.मा.वि.	शा.उ.मा.वि.बा.शिक्षानगर, ग्वालियर
9	शा.उ.मा.वि.	शा.उ.मा.वि.बा.टकसाल, लश्कर
10	शा.उ.मा.वि.	शा.उ.मा.वि.बा.ठाटीपुर, मुरार
11	शा.उ.मा.वि.	शा.उ.मा.वि.डी.आर.पी.लाईन ग्वालियर
12	शा.उ.मा.वि.	शा.उ.मा.वि.उत्कृष्ट मुरार
13	शा.उ.मा.वि.	शा.उ.मा.वि.क.हिन्दी विद्यापीठ, लश्कर
14	शा.उ.मा.वि.	शा.क.उ.मा.वि.गजराराजा, लश्कर
15	शा.उ.मा.वि.	शा.क.उ.मा.वि., फोर्ट रोड, हजीरा, किला गेट, ग्वालियर
16	शा.उ.मा.वि.	शा.क.उ.मा.वि.मामा का बाजार, लश्कर
17	शा.उ.मा.वि.	शा.क.उ.मा.वि.म.ल.बा.मुरार
18	शा.उ.मा.वि.	शा.क.उ.मा.वि.पद्मा लश्कर
19	शा.उ.मा.वि.	शा.क.उ.मा.वि.रेल्वे कालोनी, ग्वालियर
20	शा.उ.मा.वि.	शा.क.उ.मा.वि.शिन्दे की छावनी, लश्कर
21	शा.उ.मा.वि.	शा.क.उ.मा.वि.ठाटीपुर मुरार
22	शा.उ.मा.वि.	शा.मॉडल उ.मा.वि.दीनदयाल नगर ग्वालियर

23	शा.हाईस्कूल.	शा.हाईस्कूल इंजीनियरिंग, ग्वालियर
24	शा.हाईस्कूल.	शा.क.हाईस्कूल सिकरन्दर कम्पू लश्कर
25	शा.हाईस्कूल.	शा.हाईस्कूल हिन्दी हुजरात, लश्कर
26	शा.मा.वि.	शा.मा.वि.बा.रेल्वे कालोनी ग्वालियर
27	शा.मा.वि.	शा.मा.वि.सनातन धर्म मुरार
28	शा.मा.वि.	शा.मा.वि.सेविन्थ बटालियन मुरार
29	शा.मा.वि.	शा.मा.वि.नाका चन्द्रवदनी ग्वालियर
30	शा.मा.वि.	शा.क.उ.मा.वि., फोर्ट रोड, हजीरा, किला गेट, ग्वालियर
31	शा.मा.वि.	शा.मा.वि.ओल्ड ब्रेबरी तानसेन रोड़ ग्वालियर
32	शा.मा.वि.	शा.मा.वि.गोरखी कमांक 2 लश्कर
33	शा.मा.वि.	शा.मा.वि.संजय नगर ग्वालियर
34	शा.मा.वि.	शा.मा.वि.काला सैयद लश्कर
35	शा.मा.वि.	शा.मा.वि.बावन पायगा आनन्द नगर ग्वालियर
36	शा.प्रा.वि.	शा.प्रा.वि.शिन्दे की छावनी, लश्कर
37	शा.प्रा.वि.	शा.प्रा.वि.कन्या थाटीपुर मुरार
38	शा.प्रा.वि.	शा.प्रा.वि.बालक थाटीपुर मुरार
39	शा.प्रा.वि.	शा.प्रा.वि.अवाड्पुरा लश्कर
40	शा.प्रा.वि.	शा.प्रा.वि.क.एस.ए.एफ.लश्कर